THE FLIPPER CLUB SWIM SCHOOL

Terms & Conditions



- All lessons must be paid for in advance. All booked places are committed for the whole term; cancellation during the term will receive no refund.
- There will be no refund or credit for any session missed due to general illness of a child or because of late arrival or non-attendance. However, if a child needs to withdraw from the course based on medical terms, a letter from the GP stating the child has been advised not to swim will be required along with a letter from the parent or guardian notifying the situation. A refund, if agreed, will be in the form of a credit for the next term. If you do not intend to book for another term then the appropriate refund will be paid direct into the recipients account.
- It is the parent or guardian's responsibility to notify us of any illness, injuries or medical conditions likely to impede a child's safety or ability to participate.
- If we have to amend sessions you will be advised at the earliest opportunity. If a session is cancelled due to unavailability of the pool, a refund or credit note will be made.
- We reserve the right of exclusion at our own discretion.
- Please ensure that any children in your care are supervised at all times.
- Whilst spectating please stay on the pool side viewing area in case your child needs to be taken to the toilet or taken out of the lesson for any other reason.
- The use of any type of camera, video or recording equipment is strictly prohibited.
- It is recommended that pupils leave a least 2 hours after a meal, before lessons.
- Eating is not permitted in the pool area.
- Pupils should wear a one piece swimsuit / trunks (no baggy shorts please).
- If your child wears goggles, please ensure they are fitted correctly before the start of the lesson.
- To help us keep the water quality high, pupils are required to shower before entering the pool and wear a swimming hat during lessons. Please ensure hats are fitted prior to starting the lesson. Children under the age of 3 years should wear aqua nappies.
- The school grounds are for access to the pool only and your child(ren) should be supervised at all times.
- Dunottar School parking please use the school car park for swimming lessons.
 We have been asked not to park on the track leading to the common as neighbours have had several access problems. At all sites, please be respectful of the residential houses neighbouring the schools.

Many thanks